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System Administrator 2

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

As a Systems Administrator 2, you will be a vital member within Information Technology (IT) Operations Division in IT by providing direct technical support within the team and to clients across the corporation. Participation in providing on-call support 7 days a week, 24 hours per day is required. Primary duties include:

- Manage, support, monitor, and maintain a Windows 10 and Windows 11 Microsoft EndPoint environment.
- Participate in incident, problem, crisis, configuration, change management activities, and document creation/management activities.

Qualifications

- A completed 2 year diploma in Computer Science or a related field, with at least 4 years of relevant experience; OR
- A degree in Computer Science or a related field, with at least 3 years of relevant experience.
- Demonstrated knowledge and experience in Advanced PowerShell scripting knowledge is required.
- Demonstrated knowledge and experience in supporting and managing Windows 10/11 Devices with Microsoft Intune.
- Demonstrated knowledge and advanced experience with Microsoft Configuration Manager Current Branch device management is required.
- Demonstrated knowledge and experience in managing Windows 10/11 advanced security configurations is required.
- Knowledge of Log Analytics KQL (Kusto Query Language) scripting would be considered an asset.
- Demonstrated knowledge and advanced experience with Microsoft Configuration Manager Current Branch Infrastructure maintenance and support would be considered an asset.
- Demonstrated knowledge and experience in supporting and troubleshooting Microsoft 365 (Teams, Apps for Enterprise, Outlook) would be considered an asset.
- Success in this position requires strong research and analytical skills; an aptitude for problem-solving; the ability to relay highly technical information in an easily understandable way; and proven exemplary customer service and focus.

Pre-employment Requirements

- A security clearance will be conducted.
- Successful applicants must provide proof of qualifications.

Union: CUPE Local 38

Position Type: 1 Temporary (up to 18 months)

Compensation: Pay Grade 12 \$44.20 - 59.09 per hour

Out-of-Schedule Rates: \$54.91 - 66.72 per hour

This position is presently paid at an Out-of-Schedule rate to reflect current market conditions. Should market conditions change, the salary may be reviewed and may revert to the base rate.

Hours of work: Standard 35 hour work week

Audience: Internal/External

Business Unit: Information Technology

Location: 133 6 Avenue SE

Days of Work: This position works a 5 day work week with 1 day off in a 3 week cycle.

Apply By: September 11, 2023

Job ID #: 308064

Apply online at www.calgary.ca/careers