



Community Safety Officer

Competition #22-116
Status: Regular Full Time - CUPE
Department: Bylaws
Salary: \$35.50 - \$41.80 per hour
Closing: June 12, 2022

Come grow with The City of Maple Ridge! Are you a team player with a "can do attitude", excellent communication and customer service skills? We have the perfect opportunity for you!

POSITION OVERVIEW

This is inspectional and regulatory work in the enforcement of specific bylaws and regulations relating to Community Safety. An incumbent of this class works on a team of specialized enforcement officers who have a primary focus of responding to the social issues affecting businesses and residents. The ideal candidates will possess awareness and sensitivity to social challenges including homelessness, drug addiction and mental illness. A Community Safety Officer investigates and processes complaints regarding bylaw violations; conducts inspections of nuisance properties; establishes and maintains cooperative networks with various internal and external partners; interprets and explains bylaws and regulations; and presents evidence in court. The work involves considerable public interaction which requires the exercise of independent judgement, action, tact, diplomacy and discretion. Work performance is reviewed by a superior for accuracy and completeness, to ensure conformance with established policies/procedures, and in terms of effectiveness of services rendered.

EDUCATION AND EXPERIENCE

Completion of grade 12 Secondary supplemented by a Post-Secondary education, and sound experience in investigative and enforcement work, or an equivalent combination of training and experience is required. The Bylaw Enforcement and Investigative Skills course Level 1 is also required, and the Level 2 course will be considered an asset. First Aid level 1 with CPR and AED will be considered an asset.

Licences & Certificates

Class 5 Driver's License - Province of British Columbia.

Preferred Qualifications

The ideal candidate will have a minimum of two years' experience in the field.

Working Conditions and Efforts

This position involves working outside in inclement weather conditions, standing, walking, driving, with some physical and office work.

Additional Information

This position involves extensive contact with the public and close liaison with regulatory departments within the City and outside agencies.

The ideal candidate must possess awareness and sensitivity to community issues such as diversity, homelessness and mental health issues. Must be able to problem solve, investigate complaints and enforce bylaws and regulations with tact, sound judgment and skillful conflict resolution.

Hours of Work:

Hours of work outlined herein are based on operational requirements and may be modified from time to time in accordance with Article 5.01 of the Collective Agreement.

As per the Letter of understanding Community Safety Officers shall work a compressed work schedule consisting of four 10.5 hour days inclusive of a 30-minute unpaid rest break for a total of 40 hours worked per week, presently defined by the four following shifts:

Community Safety Officers:

Shall work a weekly rotation alternating between day and afternoon shifts.

Wednesday to Saturday defined as:

- Four (4) consecutive days worked
- Three (3) days' rest

Sunday to Wednesday defined as:

- Four (4) consecutive days worked
- Three (3) days rest

WHAT WE OFFER YOU

The City of Maple Ridge is a great place to work with competitive compensation packages that include the Municipal Pension Plan, a strong employee wellness program and the opportunity for professional career growth and professional development. If you want to help shape a growing community in a municipality that strives for service excellence, then this is the position for you.

We thank all applicants for their interest, however, only those under consideration will be contacted.