



Parking Patrol Officer

Temporary Full-Time, 6 months (35 hours per week)

The City of White Rock is a unique, ocean-side community of approximately 20,000 citizens known for its sunny weather, expansive beach, historic pier, delightful restaurants, and sense of community. The City is located half an hour south of Vancouver on the shore of Semiahmoo Bay.

The City seeks a Parking Patrol Officer to complement their team in the coming months on a Temporary Full-Time basis. This individual will deliver top-notch customer service to the community while performing enforcement work in ensuring compliance with municipal parking regulations and bylaws. Parking Patrol Officers patrol parking areas and issue citations for parking infractions, provide information to the public on parking regulations and the operations of parking equipment, and prepare routine records related to the work. The work also involves collecting coins from parking equipment, performing routine maintenance on related equipment, and communicating any observed problems during patrols, such as signs of vandalism on City property. Evening and weekend work is required as part of the working hours of this position.

Requirements:

- Completion of Grade 12 and some related regulatory or enforcement experience dealing with the public; or an equivalent combination of training and experience; and/or coursework related to the work is preferred.
- Sound knowledge of the regulations and bylaws governing traffic and parking within the municipality, and of the municipal street layout.
- Some knowledge of the operation and maintenance of parking equipment.
- Ability to interpret and professionally explain regulations and ability to handle complaints with tact, impartiality, and firmness, demonstrating sound judgement.
- Exceptional customer service, communication and conflict resolution skills.
- Ability to maintain clear and accurate records.
- Ability to walk long distances and up steep slopes in all types of weather.
- Ability to work cooperatively and amicably in a team environment with a safety-first attitude;
- Ability to successfully pass a Police Information Check.
- Possess and maintain a valid B.C. Class 5 driver's license or equivalent with an acceptable driving record

The hourly wage range for these unionized positions is \$26.36 - \$30.98 (2019 rates). Hours of work include evening and weekend shifts. The City is proud to be an equal opportunity workplace and is committed to promoting and preserving a culture of diversity, equity, and inclusion. We know that our greatest strengths come from the people who make up our teams. If you are a qualified applicant and you feel you can help us continuously push for excellence and are committed to working in a manner that supports a respectful, healthy, and safe environment we invite you to apply. Please submit a cover letter, resume, and a copy of your current driver's abstract.

Application Deadline: 4:30 pm, Sunday, April 4, 2021

Submit your application: Apply online at www.whiterockcity.ca/jobs

Recruitment Reference: 2021-21

Thank you for your interest. Only those applicants selected applicants will be contacted.