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905.407.7074
omli.ca

CANADA'S BEST Municipal Lean Six Sigma Training



LEAN SIX SIGMA - YELLOW BELT CERTIFICATION Gold Standard - Online Training

Yellow Belt Professionals have the ability to support continuous improvement projects and are highly skilled in identifying and addressing risks, errors, or defects in a business process. This introductory Lean Six Sigma Program has been specifically developed for Government and Public Sector organizations. This program provides participants with the relevant tools to raise awareness and the importance of "LEAN" in your organization.

For more information or to arrange onsite
Lean Six Sigma Belt training contact:

Tel: 905.407.7074
Email: info@omli.ca

Delivered in Partnership:



JOIN US FOR 8 ONLINE SESSIONS

DATES: Wednesdays

April 21, 28 / May 19, 26 / June 2, 9, 16, 30

PROJECT PRESENTATIONS TBC: July 7

TIME: 9am - 11:30am (EST)

COST: \$799./pp + HST
(*LIMITED SEATS)

(Includes; All Materials, Project Work + Multiple Choice Exam)

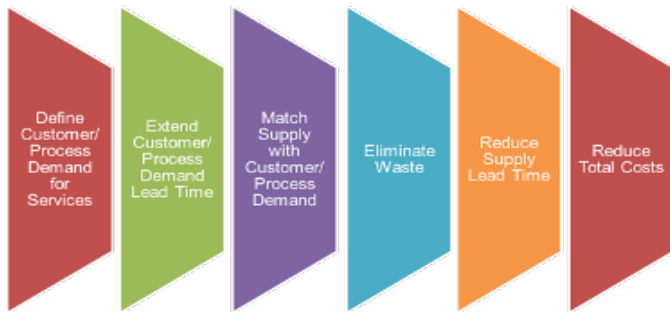
CERTIFIED LEAN SIX SIGMA BLACK BELT INSTRUCTOR:

Tammy Carruthers, BA CPA, CGA CFE CICA PMP CLSSBB CCA MCITP
CISA

Lean Six Sigma - Yellow Belt Training for Organizational Transformation

Canada's Best Municipal Lean Six Sigma Program for Government and the Public Sector

The OMLI/WSCS Municipal Lean Six Sigma is a unique training program specifically developed for all levels of government and public sector organizations. Your Lean journey with us includes; a customized blend of relevant information, learning materials and the proper tools to support continuous process improvement, efficiencies and ultimately, cost savings.



LEAN processes are faster, more efficient and deliver quality customer service. Understanding the “VOICE OF THE CUSTOMER” (Your Citizens) is fundamental to improving and streamlining your services.

A Certified Lean Six Sigma Yellow Belt is a professional versed in the basics of the “Lean Six Sigma Methodology” and supports continuous improvement projects as a part of a Team or conducts small projects.

A Lean Six Sigma Yellow Belt possesses an understanding of the aspects within the phases of D-M-C (Define-Measure-Control). Yellow Belt training is an introductory course for learning about “Lean” thinking and how it can be used to make daily improvements in the workplace.

WHAT YOU WILL LEARN:

Yellow Belt training focuses on Lean Six Sigma tools and methodologies with specific examples of continuous improvement projects in government. Participants will be able to apply the Lean Six Sigma tools and methodologies to make their organizations more effective and efficient.

WHO SHOULD ATTEND?

ALL government employees interested in participating and/or promoting continuous improvement projects.

KEY TAKEAWAYS

1. Assist in Project Selection and Change Management
2. Write effective problem statements using the Who, What, When, Where, Why, How and How much (5W2H) approach
3. Aligning voice of the customer with process performance to determine overall capability and improvement opportunities
4. Explain the fundamental concepts and principles of Lean and Six Sigma
5. Construct Suppliers, Inputs, Process, Outputs, Customers (SIPOC), Process Flow and Spaghetti Maps
6. Facilitate “root cause analysis” using cause and effect and the 5 Whys approach
7. Generate and interpret process statistics and employ graphical analysis as an investigative tool
8. Plan, facilitate and execute rapid improvement (“kaizen”) events, waste-walks

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