

# Careers

Fire Dispatch Centre Operator  
Kelowna Fire Department

## Calm and cool in emergencies?

The City of Kelowna Fire Department dispatch centre handles all 911 calls for over 50 fire departments within the regional Districts of the Central Okanagan, Okanagan Similkameen, Kootenay Boundary, East Kootenay, Vernon and Okanagan Indian Band (OKIB). Our dispatch team processes emergency and non-emergency radio and telephone calls for almost 40,000 incidents each year. This is an ideal job for an independent thinker with good computer skills who can multitask while typing a minimum of 40 words per minute. You must be physically able to sit for long periods, and be able to work long shifts with a flexible work week.

A Fire Dispatch Centre Operator receives/directs and/or dispatches emergency and non-emergency calls. As a highly organized communicator with exceptional multi-tasking skills, you will face a variety of urgent requests during your shift. You will have the ability to prioritize, use good judgement to make decisions quickly.

Help create Kelowna as a City of the Future! Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibility. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighbourhoods, and a world-renowned College and University. You're only a quick link to the world via the Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This is an IAFF bargaining unit position that offers a rate of \$37.63 per hour along with a competitive benefits and pension package.

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For further information or to apply, please check our website at [www.kelowna.ca/careers](http://www.kelowna.ca/careers)

Applications must be received by end of day **April 5, 2024**.

*Applicants not contacted within three weeks of the closing date are thanked for their interest*