



TELECOMMUNICATIONS ANALYST

Posted: Tuesday, October 10, 2017

Job Number: T-17-62

Job Type: Full time Temporary (up to 18 Months), Union

Closing Date: Wednesday, October 25, 2017

Choose Barrie

The City of Barrie is a vibrant, progressive and growing community with deep connections to our heritage, to nature and to the opportunities surrounding us.

Our community values quality of life; the ability to play year-round with 300 hectares of park space, our beautiful waterfront, our lively downtown core and the nearby hills, wetlands and forests. We also value connections; to our neighbours and the community, to our road and rail network, and to the opportunity Barrie provides to enjoy life.

Everything Barrie has to offer, from the water we drink to the roads we travel on, has one thing in common - municipal workers. Joining a municipality is one of the most rewarding, engaging and exciting careers you could choose. It is a career you can take pride in knowing that every day you make a positive impact on an entire community. We are one team, with one goal and we all work together to continue making our community great.

The Opportunity

IT provides information technology expertise and professional services to all City departments, affiliated agencies (Barrie Public Library, Barrie Police Services) and area municipalities receiving Barrie fire dispatch services. The Department is responsible for delivering, administering, managing and supporting (in partnership with the business units) all data and voice communications, including but not limited to network infrastructure, servers, storage infrastructure, printers, computing infrastructure, applications and software, databases, web services, geographic information systems, and project and portfolio management. IT provides daily technology support to over 1100 users at more than 40 City locations across the City. The Department is organized into five branches.

The Telecommunications Analyst position is the telecommunication support pillar for the City of Barrie. This position works to ensure that telecommunication infrastructure hardware and systems are working properly. They plan and architect the infrastructure that is required for the City to operate. This position may provide input into telecommunications and communications technology purchasing decisions and participate on project teams and committees as required. Ultimately administrating and managing the operation of the City's Communications environment, including Barrie Fire and 911 services, ensuring high availability, performance, agility, stability and security of the City's communications technology infrastructure.

Our Culture and Qualifications of the Job

Corporate Culture

- Your workplace values align with our corporate values of **Strive, Share and Care** and you want to join us in providing exceptional services and programs to build a prosperous, growing and sustainable community

Education (degree/diploma/certifications)

- Four (4) Year degree in Computer Information Systems or related discipline

Experience

- Five (5) Years of closely related work experience installing, configuring, supporting, and troubleshooting unified communications infrastructure, telephony systems, PBX infrastructure, Voice Over IP (VOIP), and video conferencing systems
- Experience managing vendor relationships and achieving desired performance outcomes while maintaining a positive working relationship

Knowledge/Skill/Ability

- Knowledge of various Voice Technologies (Codecs)
- Commitment to continuous learning and professional development
- Computer literacy utilizing Microsoft Office software products associated with word processing, spreadsheet, presentation and database software, and the Internet

Other Important Information

Location: City Hall, 70 Collier Street, Barrie

Hours: The normal hours of work are 35 hours per week, as per the Collective Agreement.

Wage: This is a Level-9 position in the CUPE Local 2380 bargaining unit with a 2017 pay range of \$68,250.00 per year to \$81,736.20 per year (\$37.50 to \$44.91 per hour).

Benefits: This position includes single health and dental benefits.

The Application Process

Please submit your resume electronically by quoting file # **T-17-62 Telecommunications Analyst (Temporary Full-time, up to 18 Months)** in the subject line (*MS Word or pdf format only*) to email hire.me@barrie.ca by Wednesday, October 25, 2017.

Don't meet the credentials as outlined but have years of directly related experience? Please see the City's [Education Equivalency Procedure](#) to determine if you may qualify for equivalency. Further information is available at www.barrie.ca/JobOpps.

- Position Equivalency Code: F

Please note that verification of educational credentials will be required at the interview stage of the selection process.

The City of Barrie is an equal opportunity employer and we will accommodate the needs of applicants under the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA) throughout all stages of the recruitment and selection process.

Personal information collected will be used in accordance with the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) for the purpose of candidate selection.

Disclaimer: The job posting has been designed to indicate the general nature and essential duties and responsibilities of work performed by employees within this job title. It may not contain a comprehensive inventory of all duties and responsibilities required of employees to do this job. For full position details, please request a copy of the Job Description by emailing Hire.Me@barrie.ca

We thank all applicants and advise that only those selected for an interview will be contacted.